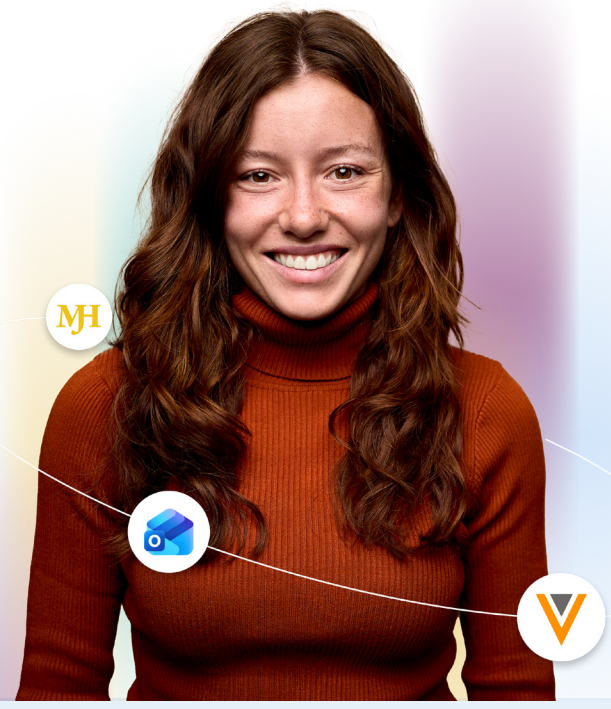
ACTO | SuperAgents

# Role-Based AI for Life Sciences

ACTO's role-based SuperAgents are purpose-built for customer-facing Life Sciences professionals—to simplify their work and elevate their performance through empathetic, connected, and compliant agentic AI.



## The Challenge:

## A Widening Human Capital Gap

Life Sciences teams face a perfect storm: AI-driven drug discovery is expanding portfolios and accelerating launch timelines, while headcount reductions and tighter budgets stretch field teams thin. Leaders feel mounting pressure to adopt AI—but without a clear strategy or understanding of ROI.

- Expanding portfolios and accelerated launch timelines
- Headcount reductions and tightened budgets
- Pressure to adopt AI without clear strategy

### The AI Swarm

Generic AI agent "swarms" lack the role awareness, system integration, and compliance guardrails that Life Sciences demands—leading to low adoption, dead-end pilots, and little ROI.

**65%** of field time lost bridging disconnected tools

## The Solution:

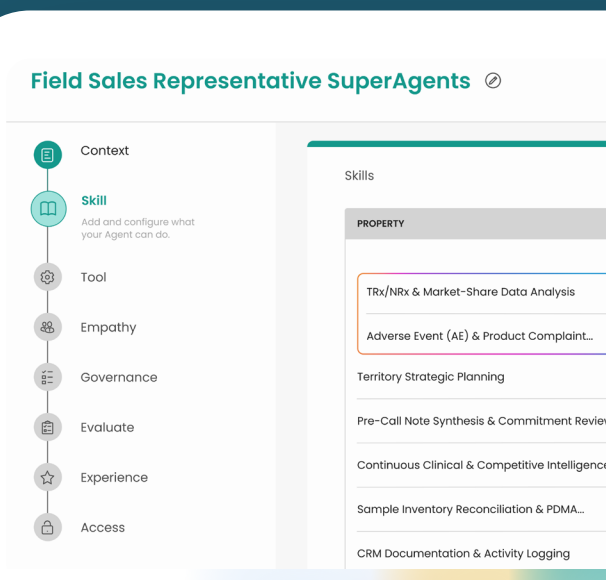
## AI Agents Focused on Workforce, Not Just Workflows

SuperAgents are purpose-built, role-based AI agents that orchestrate work for Life Sciences professionals. Unlike generic AI agents, ACTO SuperAgents are designed to support a day-in-the-life of a human with built-in empathy and understanding of their role.

**Context**
Understands each role's nuances, needs, and requirements to deliver accurate, relevant actions.

**Connection**
Integrates seamlessly with other systems and executes via Agent-to-Agent (A2A) delegation.

**Control**
Adheres to governance and SOP guardrails to ensure every action is compliant and controlled.




## How it Works: Move Faster—With Confidence and Compliance

SuperAgents act as empathetic orchestrators that help humans play to their unique strengths. Accessible via phone call, text, or embedded widgets—no app to open, no friction.

1. Human Encounters a Challenge
2. SuperAgent Accessed via Call, Text, or Widget
3. SuperAgent Acts with Context and Compliance
4. Your Team Becomes Unstoppable

### Dedicated SuperAgents for Every Customer-facing Role

Sales | Patient Services | Market Access | Medical | Marketing | Learning & Development



## Why ACTO SuperAgents: Turn Your Humans Into Superhumans

### Empathy
- Built specifically for the Life Sciences industry
- Understands context and nuances of each role
- Tuned to the individual needs of the human it serves

### Governance
- Tested and certified to adhere to rules and guardrails
- Fully observable and auditable
- Complete traceability and governance

### Security
- SOC 2 Type II certified data security and control
- FDA 21 CFR Part 11 validated environment
- Role-based access controls and permissions

### Scalability
- Out-of-the-box SuperAgents for key roles
- Certified integration with enterprise systems
- Available 24/7 via phone call, text, or widgets

## Ready to Embrace the Future of Work?

See how ACTO SuperAgents can transform your customer-facing teams today.

**Learn more at**
acto.com/superagents